Electronic Acknowledgement Receipt				
EFS ID:	8362432			
Application Number:	10673105			
International Application Number:				
Confirmation Number:	2566			
Title of Invention:	Contact center resource allocation based on work bidding/auction			
First Named Inventor/Applicant Name:	Andrew D. Flockhart			
Customer Number:	48500			
Filer:	Tadd Fjelp Wilson/Joanne Vos			
Filer Authorized By:	Tadd Fjelp Wilson			
Attorney Docket Number:	4366-113			
Receipt Date:	07-SEP-2010			
Filing Date:	26-SEP-2003			
Time Stamp:	13:02:38			
Application Type:	Utility under 35 USC 111(a)			

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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)			
1	1	Appellants_Brief.pdf	3006641	yes	29			
'	, ippena	0cf1fa03c3dd6e759b63b669e9c417644195 9f00	,					
	Multipart Description/PDF files in .zip description							
	Document Description		Start	End				
	Appeal Brief Filed		1	28				
	Extension of Time		29	29				
Warnings:								
Information:								
2	2 Fee Worksheet (PTO-875)	fee-info.pdf	31797 a87de80455de8f4edb0404baa1a97d6eb80	no	2			
Warnings			6a23d					
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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

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